Boat Safety Scheme First Floor North Station House, 500 Elder Gate Milton Keynes, MK9 1BB

Telephone 0333 202 1000

Examiner's Email: BSS.office@boatsafetyscheme.org

Examiner's Website: www.boatsafetyscheme.org/professionals

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BSS Examiner News

Dear Examiner,

This is an important Examiner Newsletter covering the annual registration process and prepares you to take control to ensure a smooth registration process for 2019-20. For those Examiners with insurances arranged through Michael Hall Associates Limited (MHA) there is some important news on page 2.

But first, there have been some queries in the past few days about losing the login address for our database. If your computer has had a recent security patch and/or browser upgrade, then your usual shortcut may not be working.

This is the link you need

https://eu13.salesforce.com/secur/login_portal.jsp?orgId=00D2000000095gg&portalId=06020000000D Oyj

Headlines

And these are the headline topics and the list can be used as a check list:

- What are the fees and when to pay them
- Training commitment
- Check 'Current Details'
- Check membership and Gas Safe Register registration claims
- Check insurance cover
- Go to Registration tab
- Read the Conditions of Registration
- Submitting your application
- Don't miss the deadline timings

Financial/Training matters

Registration fee

The registration fee is unchanged this year at £137.50 (inclusive of VAT).

Everyone who is registered on time will be sent an invoice in April by email. Note that this invoice will not appear on the Salesforce invoice tab, so make sure you file the invoice with you own records.

Settle the invoice in the normal way, but if you have Canal & River Trust moorings, licences or any other Trust account, please do not pay your annual BSS Examiner registration charge by BACS transfer as it is likely to be swallowed-up by the Trust's general finances and the monies will not reach the BSS.

LPG update training – this Spring/Summer

The long-awaited LPG update training will take place at several venues this coming Spring/Summer. It is a 2-day VAT chargeable course and is necessary to introduce a revised manometer LPG tightness test and a revised bubble leak tester procedure. Further details will appear in the next newsletter.

Things to do immediately

Firstly, all you need to do is login to the BSS database and check that your details on your 'Current Details' page are all complete and up to date.

Check your current details

Are the addresses, your phone numbers, the email addresses and your website details accurate? Your public contact details appear on your BSSER forms and potential new customers can use the search page on the BSS public website. It is essential that the public contact details you enter on to Salesforce are accurate and complete because these are extracted directly from the Salesforce fields to your BSSER examination reports and appliance record forms as well as to the BSS public website. Entering a value in the town field is required as our research tells us that boat owners choose firstly by personal recommendation and secondly by searching the BSS website by nearest town. We reserve the right to amend details that appear inaccurate or misleading.

Accurate courier and private contact details are essential. We outsource the mailing of stationery and if the information you provide is incorrect it either bounces straight back to that company's depot causing a delay in your getting your material, or the items may go missing completely. Whichever, it adds to the Schemes costs and everyone's frustration.

> Check your claims of membership and Gas Safe registration (where relevant)

Are you still a member of the organisations you claim to be? You must not claim the advantage and kudos of the membership of an organisation if it has lapsed.

Are you claiming to be on the Gas Safe Register – is it for LPG / boats, is the engineer ID number correct, has your registration lapsed? Do not claim to be Gas Safe registered if your registration is not current and/or appropriate for boats, as there are legal implications if the facts are untrue.

> Check your Insurance cover

Are your insurance details on your 'Current Details' page accurate – i.e. the type of insurance, name of provider and the expiry date.

BSS Block Policy PI and PL insurances

Michael Hall Associates Limited (MHA) are presently negotiating terms with a new insurer for the Block Policy. They will be emailing all members shortly with forthcoming terms. Please read any communication from them carefully as this will explain fully both premium and cover terms being obtained and offered. If you have any queries, please feel free to speak with Keith Storrie or Josephine Vaughan on 0141 248 8627.

Keith Storrie, Michael Hall Associates Limited, Mason Chambers, Suite 420 Baltic Chambers 50 Wellington Street Glasgow G2 6HJ, Mob: 07860 425032

Email: Keith.Storrie@michaelhallassociates.ltd.uk

Independently arranged PI and PL insurances

For those examiners with independently arranged insurances, please check carefully that:

- the terms of your policies cover your BSS activities; and,
- the policies are current as of the date of your application; and,
- the level of cover is not less than £5m each for both PI and PL.

Through the year, as and when your policies or details change, please update these on the 'Current Details' page on the examiner website. The assurance that any examiner's work is underwritten is so important, we will suspend access to Salesforce where there is any doubt about an examiner's cover, and that individual's continued authorisation may be at risk.

Making your online application

In the next day or two you will receive an email from the BSS inviting you to apply to re-register. When you receive the invitation, follow its instructions to go to the Registrations Tab on Salesforce, refresh the page, and find your 2019-20 application form. **Your personal application reference number will be in the email**.

You must read the information, conditions and agreements on the page before making your application. To make the application, click edit and all the tick the boxes, then click on the 'submit' button on the bottom of that page. In clicking the 'submit' button and making your application you are also agreeing that:

- your insurance details are correct, the policies are current and that you will maintain the cover; and,
- the BSS Office may share your name and address details with Navigation Authorities; and,
- the BSS Office will publish, make available or otherwise pass on to anyone that requests them, your 'Public Details' as displayed on the BSS examiner website; and,
- you will be invoiced for the registration fee and all fees and charges payable by BSS examiners for BSS related materials and activities, as they arise; and pay the invoices on time; and,
- you will abide by the BSS Examiner Conditions of Registration for the duration of the registration.
 To view them click here

To make it clear, you should understand that these agreements are made between yourself and Canal & River Trust acting in its capacity as administrator of the BSS Office.

Timings

Unless you have already told us that you intend to retire, the invitation to apply to register will arrive in a few days' time.

Once you have it, please act as soon as possible to apply to renew your registration. The 2019 deadline is 17:00 on Friday 29 March, and please keep to this as late registration has serious implications (see below).

The final part of the renewal process is confirmation from the BSS Office. All applications will be acknowledged by an automatic email immediately they are made.

Then within 5 working days of making the application, successful applicants will have an email confirming re-registration, until you receive the confirmation of registration email you will not be registered for 2019-20 and not entitled to carry out BSS examination work.

If you have any questions concerning your renewal, or once you have applied, if you do not get an email confirming that you are registered, check the online application form again to see if your status has changed from 'Submitted' to 'Accepted' or 'Reviewing' and then please call Tracy on 0333 202 1000.

Missing the deadline?

Remember, if you are not confirmed as re-registered by 1 April, you are not authorised to carry out BSS examinations, or to issue BSS certifications.

This means that if you have not had confirmation of successful registration by Friday 29 March, you will:

- lose access to the boat and examination database
- not be able to issue any BSS certification and
- you must cancel or postpone any BSS examination bookings until you have confirmation of your registration.

Unauthorised examiners are removed from the listings on the BSS website.

Any BSS examination made whilst unauthorised may be voided and the circumstances investigated as a potential breach of the Conditions of Registration.

Please remember, applications completed after 1 April will be subject to an additional administration fee of £50 (+VAT) taking account of the additional costs of late registration; unless the delay is prearranged and agreed with the BSS Office.

Best regards,

Graham Watts, BSS Manager