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BSS EXAMINER NEWS



Dear Examiner,

End of Salesforce support for Microsoft Internet Explorer 7.0 (IE7) or 8.0 (IE8) in 2015

Following on from the end of support for Microsoft Internet Explorer version IE6 last year; Salesforce has announced support will end for Explorer IE7 and IE8 in June 2015, due to the low number of users and worries about security.

<u>If you use Microsoft Internet Explorer</u>, find out which version you have by opening it up and then clicking on 'Help' on the top toolbar, then click on 'About Internet Explorer' and a box will appear telling you which version you have.

You are recommended to move to browsers that Salesforce will continue to support, namely:

- 1. Microsoft® Internet Explorer® versions 9 & 10
- 2. Mozilla® Firefox®, most recent stable version
- 3. Google Chrome™, most recent stable version
- 4. Apple[®] Safari[®] versions 5.x and 6.x on Mac OS X

Carbon monoxide (CO) poisoning on boats - media and customer interest anticipated

Over the coming weeks and months, be prepared for more conversations with your customers about the risks associated with this toxic gas, and make sure you have supplies of the BSS 'Carbon Monoxide Safety on Boats' leaflet to give out. I would urge you to take a moment and familiarise yourself once again with all the CO safety messages so we are singing from the same hymn sheet.

You may recall that on Easter Sunday 2013 a mother and her 10 year old daughter tragically died from carbon monoxide poisoning on-board a boat called ARNISTON, on Lake Windermere. We anticipate that there will be intense interest in the subject of CO safety on boats once the Marine Accident Investigation Branch (MAIB) publishes its findings as to the cause of the tragedy and makes recommendations aimed at preventing a recurrence.

You can be confident about the approach the BSS has taken to minimise the risk of CO-poisoning to boat owners. The following pointers can be used in your discussions with your customers.

For privately owned boats, the BSS employs education, persuasion and promotion of safety to address accepted risks for which boat owners have the responsibility to control, such as CO poisoning. During BSS examinations, 'Advice' checks are used to address carbon monoxide risks.

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Alongside the 'advice' checks the following measures are also used;

- a) direct goodwill contact between boaters and BSS Examiners,
- b) direct contact between boaters and Fire & Rescue Service (FRS) personnel especially during Boat Fire Safety Week,
- c) regular BSS media releases maintain stove flues, don't bring BBQs aboard, etc,
- d) a BSS web site dedicated to 'staying safe' on boats has strong coverage enhancing CO awareness,
- e) there is strong and active support for CO safety messages from all national boat user groups.

Please push your customers to the 'Stay Safe' web pages on the BSS website because this information is intended to influence boater behaviour to prevent CO poisoning incidents and behavioural factors are prevalent in most boat-related CO fatalities.

Awareness measures are supported by the published information developed in partnership with CO alarm industry body CoGDEM. The BSS leaflet is the authoritative CO safety information source for boaters and covers the nature of CO, the danger signs, recognising the symptoms and how to react if poisoning is suspected or an alarm activates, how to prevent CO and it recommends CO alarms. Production of the leaflet is currently supported by Gas Safe Charity. Order supplies via Salesforce.



Make sure you provide a copy of the BSSER to owners - a reminder

We continue to receive calls from boat owners and navigation authorities alleging that an examiner has not provided an official formatted copy of the BSS Examination Report (BSSER) to an owner.

Examiners must provide customers with the officially formatted and BSS committee sanctioned version of the BSSER document (and the associated terms and conditions) for all boats that pass. No other formats are acceptable.

The BSSER report can be provided as a print-out, in electronic format as a PDF or both; the choice must be your customer's. If you are unsure on the means to do this, the relevant 'How to Guide' describes how here.

Navigation authorities asked to help ensure new registrations don't become another duplicate on the BSS database – you also can help!

We are contacting the registration teams of navigation authorities to ask that whenever they take on a new registration they firstly check the BSS database and if the boat is found linked to another navigation authority make any necessary edits to bring the boat details up to date.

If the boat is completely fresh to inland waterways and it has had no previous entry on the BSS system, the registration administrator will be asked to create the new boat profile, even if it is being registered on a Declaration of Conformity Annex XV or Annex IIIa. We will not be asking for boats accepted as short-term visitors with self-declarations of compliance.

In return please can you complete the boat description details of the boats that you examine? Many of you are doing that already and this is extremely helpful in removing duplicates and merging profiles.

It's proving to be an important part of sorting out certificate queries, especially in circumstances such as

- where there are multiple boats of the same name, and
- where boats have crossed from one navigation authority to another,
- boats that use waterways where there is no registration number, and
- by request of the BCCL manager, all boats that are on the Bridgewater Canal.

The BSS Office team will also continue to merge and backfill information at every opportunity.

If everyone contributes, there will be a complete set of data in four years' time and everyone will have played their part.

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BSS Alerts Boaters to Calor Lite® Gas Cylinder Recall

The Boat Safety Scheme (BSS) is supporting Calor Gas Ltd to alert any boaters to the immediate product recall on all 6kg Calor Lite® cylinders manufactured between 2008-2011 inclusive following concerns regarding the potential deterioration of the cylinder.

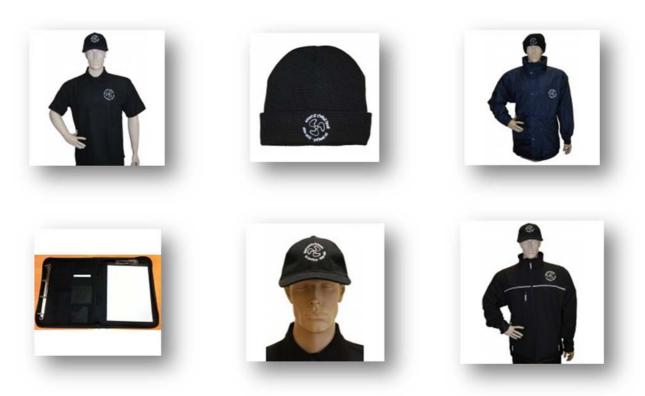


For more information visit the examiner support pro-site here.

BSS Marketplace

If you have 'been there, done that' and now want the 'tee-shirt' to prove it, here is a selection of BSS products the new BSS apparel provider, Clyde Marine.

Go to www.clydemarineuniforms.com/bse-1.html for full details and to make your order. Clyde Marine is providing full customer support on 0141 427 6655 or by the contact form on its website.



A range of ideal Christmas presents for any BSS Examiner to help them stay warm, dry and smart in 2015!!!

Best regards,

Graham Watts, BSS Manager

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