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BSS EXAMINER NEWS

Dear Examiner,

This is a one subject newsletter with important and urgent information about a phishing attempt purportedly coming from Salesforce.

This morning an examiner received a scam email appearing to come from a Salesforce support team in the USA and containing links to what appears to be an official US government site.

This email is not from Salesforce, it is a scam. This is a tell-tale as BSS examiners are never sent emails directly from Salesforce. All examiner communications come via the BSS Office and individual BSS team members.

If you receive such an email, do not open the file, do not visit the site link and you must delete the email immediately.

This is the advice from Salesforce:

Description of Exploit

Installs malicious software to compromise an end user's computer and personal information.

Defensive Action

DO NOT open the attachment; delete the email immediately. If you suspect that a PC has been compromised by this attack, immediately disconnect it from your network and run an anti-virus or anti-spyware utility (e.g., Trend Micro, Symantec, McAfee). Using a known safe PC, login to all online accounts you suspect may be compromised and change passwords.

Be assured that all personal data held on the Salesforce database remains fully protected and unaffected by this email scam.

Kind regards

A handwritten signature in black ink that reads 'G.A. Watts'.

Graham Watts, BSS Manager