Boat Safety Scheme First Floor North Station House, 500 Elder Gate Milton Keynes, MK9 1BB

Telephone 0333 202 1000

Examiner's Email: BSS.office@boatsafetyscheme.org
Examiner's Website: https://pro.boatsafetyscheme.com/





BSS EXAMINER NEWS

Dear Examiner,

This edition of BSS Examiner News has just four topics – including letting you know about scheduled interruptions to the Salesforce site over coming weekends and seeking your agreement to receiving invoices electronically.

i) Salesforce is unavailable on Friday nights at 6:00pm until midnight on Saturdays

Starting tonight and for at least four weekends, essential improvements behind the Salesforce site will take place each Friday night at 6:00pm until around midnight each Saturday. During these periods, reporting examinations and ordering materials on Salesforce will not be possible.

The work improving boat records is in preparation for the launch of IT2 in April and we apologise for any inconvenience it may cause. I hope that the benefits it will bring in improving the identification of boats on Salesforce will be appreciated by all.

Our aim is to allow you unrestricted access each Sunday and Salesforce will run as normal during the remainder of the week. We'll let you know when we have finished the work in a few weeks' time.

If you have any concerns please contact the BSS Team

ii) Electronic invoicing will start soon

From the beginning of March invoices will be sent to you as a PDF attachment to an email and will no longer be sent by post.

This is part of the BSS cost and waste savings that are keeping the cost of being a BSS Examiner pegged down.

For those examiners who are either unable or unwilling to accept emailed invoices, you have the opportunity to choose to continue to be sent them by post. In order to 'opt-out' of emailed invoices, click on this link by 28 February and follow the instructions on the webpage.

For those who support the cost-saving move there is nothing for you to do except perhaps just double check that your spam filters are set to ensure that Salesforce messages arrive.

In the longer term we hope to add an 'account' tab to your Salesforce webpage and your invoices will appear listed in order.

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iii) BSS Examiner 'Pro' site additions

We've added some useful information supporting the recent ECP changes on the BSS Examiner website; visit the site to find out more: https://pro.boatsafetyscheme.com/

You'll also find the four-page summary we've promoted to boat owners to advise them of the most significant changes to the previous checks introduced in the 2013 (private vessel) ECPs [click here]. You might find this a useful document to point your customers to in the next month or two – it's on the public website too and can be reached from the homepage.

By way of link back to the recent seminars, the website now has a PDF of the 2013 (private vessel) ECPs [click here] and advice about the use of the new BSS Checklist and BSS Record Forms [click here].

iv) Where's my sticky label for inserting into the ECPs?

As reported in the last edition, your ECPs represent a controlled document and you will receive a sticky label with a number specific to your copy. We haven't forgotten about this and it will arrive in about ten days from now. When you receive this label please apply to the blank page on the inside of the front cover.

Best regards,

Graham Watts, BSS Manager